



# National COVID-19 Clinical Case Management Training

**Participants' Manual**



**March, 2021**

**Addis Ababa**

**Ethiopia**



# National COVID-19 Clinical Case Management Training

**Facilitators' Guide**



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## **Course Description**

This is a 4 days Clinical Case Management Training that is prepared for frontline Health Professionals involved in COVID-19 management. It enables participants to appropriately manage patients based on their professional scope according to the recommended National Admission, Follow-up, Referral, Recovery & Discharge guidelines & protocols.

## **Course Goals**

To provide participants with the up-to-date knowledge, skill as well as attitude required to establish beyond standard practice regarding COVID-19 patient admission, follow-up, clinical approach, recovery, and discharge.

## **Learning Objectives:**

By the end of this course, the participant will be able to;

- Apply the basic principles of management with appropriate investigations and procedures aligned with their professional scope;
- Display compassion and demonstrate mental & psychosocial support based on the recommended protocol;
- Execute up-to-standard referral linkage and patient transfer;
- Apply discharge and recovery protocols according to the updated versions;
- Manage dead bodies based on the protocol;
- Perform all activities abiding by the medical ethics

## **Training/Learning Methods**

- Illustrative lecture
- Case study
- Large & Small Group Discussion
- Role-play

## **Training Materials**

- Clinical Case Management Training Package (Participant and Facilitator manual);
- Stationary materials [Flip chart, markers, sticky notes, pen, and markers]
- Visual aids [LCD projector]
- Personal Protective Equipment (PPE)
- Pre-triage formats

### **Participants Selection Criteria**

Participants for this course are expected to fulfill the criteria that are listed below:

- Health professional [General Practitioner, health officer, and nurse]
- Currently enrolled in clinical service at a health facility.
- Interested in applying the training when he/she go back to their facility

### **Method of Evaluation**

#### **Participants**

##### ***Formative***

- Pretest
- Daily assignment
- Quizzes
- Directly Observed Practice

##### ***Summative***

- Post-test Knowledge assessment (60%)
- Directly Observed practice (30%)
- Class participation (10%)

##### ***Course***

- Pre-course participants' expectation
- Daily evaluation
- End of course evaluation
- Daily facilitator meeting

**Trainer Selection Criteria**

- Currently working in COVID-19 Clinical Case Management
- Trained in Facilitation Skill and has experience in facilitation training skills course

**Course Duration**

04 days

**Course Composition**

20 participants

4 trainers

**Course venue:** Accommodative Hall (Well ventilated, well illuminated) separate rooms for group work, audio-visual training and support training centers.

**References**

- WHO Clinical Case Management, May 2020, Version 2, World Health Organization Headquarter Team
- National Clinical Case Management Handbook, September 2020, Version 2, EPHI &Federal Ministry of Health
- National COVID-19 Patient Referral Guideline, April 2020, Version 1, Federal Ministry of Health
- National Recovery & Discharge Protocol, August 2020, Version 2, EPHI &Federal Ministry of Health